

Customer Red-Flag Checklist

Use this checklist to identify high-risk customers before they cost you time, money, or sanity.

- 1 Refuses to describe the problem clearly
- 2 Demands a price before diagnosis
- 3 Mentions other plumbers who 'overcharged'
- 4 Hovers, interferes, or questions every step
- 5 Requests work without permits or inspection
- 6 Wants to supply their own materials
- 7 Pushes for discounts immediately
- 8 Delays payment discussions
- 9 Has a history of disputes with contractors
- 10 Creates urgency but resists written approval

If multiple red flags appear, consider declining the job or requiring upfront payment.